

Notes on Orders

We are focused on the health and safety of our employees by adhering to CDC guidelines, which means that our response times may be lengthened.

The Customer Service Team is available to help. Calls are taken from 7 a.m. to 6 p.m. CST, or we can be contacted at any time by emailing csvirtual@efollett.com. Note: For quicker response, please include your customer order number.

In addition, UPS and FedEx have suspended their Service/Money-Back guarantees leading to potential delays that compromise our stated delivery dates on this site.

Please check the [UPS site](#) and [FedEx site](#) for potential service issues that may delay your order.

Thank you for your patience and understanding during these extraordinary times.