

SUN DEVIL CAMPUS STORES – FALL 2020 LIVE WELL, BE WELL

We have been hard at work serving the ASU community online since March 2020. We are committed to supporting a safe and welcoming environment for students and faculty.

Serving students and faculty in stores:

- We are implementing reduced occupancy levels following state guidelines for retail locations, **50% of maximum capacity**, at all campus store locations. Store layouts are being updated to support reductions and signage will be placed throughout stores to streamline entry/exit and support physical distance throughout your visit.
- Customers are asked to follow distancing guidelines and **remain 6 feet apart** while in the store and face coverings are required.
- Hand sanitizer will be available near entrance(s) and registers and Plexiglas barriers will be set up in high frequency areas.
- Currently customer fitting rooms and public restrooms are closed, rental returns, buyback items and other merchandise returns are being held in quarantine before processing or returning items to the salesfloor.
- Sun Devil Campus Stores will be cashless in Fall 2020 – Contactless and Limited Payment Options such as credit, debit, PayPal, PayPal Credit, and Apple Pay (online) are available. Pell, Scholarship, Veterans Affairs and other Funds are available to use online or in-store.
- We have Campus Stores at 2 Tempe Campus locations, Downtown, West, and Polytechnic Campuses [Sun Devil Campus Store Locations](#).



Get What You Need:

- **Order Online, Ship to Location** – Early ordering and shipping direct will help us keep physical distance in the stores during the very busy start of classes! It will also reduce your wait times, lines and congestion, while making sure you can get what you need. Additional details: [Be Prepared & Order Early](#).
- Pell Grant, Scholarship, Athletics, AGFE, Aramark, VA funds can all be used online at [Sun Devil Campus Stores](#).
- **Order online, Pickup In-store** – Pickup in-store availability will vary by location, capacity and peak business needs. When available, pickup location(s), times and details will be available during online order checkout.
- **Purchase In-Store** – Store hours by location can be found at [Sun Devil Campus Store Hours](#).
- **No Contact Rental Check-In & Buyback** is always available online.
- Shipping and Delivery information - [Domestic and International Shipping Information](#).

COVID-19 Cleaning, Sanitation & Safety Practices:

- Each location has required practices for cleaning and disinfecting. Extra and frequent cleaning practices for high touch common areas such as point-of-sale, door handles/knobs, counters, cooler doors, phones, computer and keyboards and equipment, including credit card pin pads.
- Campus store team members are required to keep hands washed and clean when they report to work and frequently while working.
- Campus store teams are following CDC recommendations to monitor health prior to all scheduled shifts
- Personal Protective Equipment (PPE) is available for team members to ensure customer and team member safety, including gloves and face coverings.
- Hand sanitizer is available for use throughout the stores.
- Vendors are restricted to designated drop off locations or log in if entering the building. Controls are in place for incoming packages.

Communication and Student Engagement:

- Visit [Sun Devil Campus Stores](#) for the most up-to-date information, hours and merchandise available
- Follow us on social media to stay up-to-date while social distancing:
 - Facebook: Sun Devil Bookstores
 - Facebook: Sun Devil Marketplace
 - Instagram: @sundevilmarketplace
 - Twitter: @SunDevilBooks
 - Twitter: @asumarketplace
 - Snapchat: @asumarketplace
 - TikTok: @sundevilmarketplace



Tempe Bookstore

- Located Two buildings East of the Memorial Union, off McAlister Rd. 525 E. Orange St. Tempe Az. 85287
- Offering Clerk Service for in-store text sales when traffic dictates and structured traffic flow for customers
- In-store pickup & Limited Contact pickup options at store, details available when placing order online, in order confirmation emails & directional signage in store.

Downtown Bookstore

- Located NE corner of the BEUS Law Building, 111 E. Taylor St. Phoenix Az. 85004.
- One-way traffic flow with Taylor St entrance, exit Bues hall door, signage will be posted with details.
- In-store pickup & Limited Contact pickup options at store, details available when placing order online, in order confirmation emails & directional signage in store.

West Bookstore

- Located: NE side of the University Center Building, 4701 W. Thunderbird Rd. Glendale Az. 85306.
- One-way traffic flow through east lobby doors and breeze way.
- In-store pickup & Limited Contact pickup options, North facing window outside store, details available when placing order online, in order confirmation emails & directional signage in store.

Poly Bookstore

- Located: Student Union Building, NE corner, 5999 S. Backus Mall. Mesa, Az. 85212.
- In-store pickup & Limited Contact pickup options, East patio garage door, details available when placing order online, in order confirmation emails & directional signage in store.

Marketplace

- Located: CAVC Del Web School of Construction Building, SE corner, 660 S. College Ave. Tempe, Az. 85281.
- Technology: Service and Sales - [Sun Devil Electronics](#).
- PFC: Available for Special Event Scheduling within ASU COVID-19 event guidelines.
- Oasis: Available for Special Event and Meeting Scheduling within ASU COVID-19 guidelines.
- Grab N Go Snacks and Beverage are available to purchase and take with you.

These plans reflect current public and ASU guidance to aid stores in operating with team member and ASU community safety as the priority and are subject to change before and after classes begin. They may be revised to comply with applicable laws, guidance and/or recommended practices.



TEMPE | DOWNTOWN PHOENIX | POLYTECHNIC | WEST
The Official Stores of Arizona State University