

NAU BOOKSTORE – JACKS ARE BACK, RETURNING TO CAMPUS, FALL 2020

We have been hard at work serving the NAU community throughout COVID-19 changes. We are ready to welcome you to campus and your safety is our #1 priority!

Serving students and faculty in store:

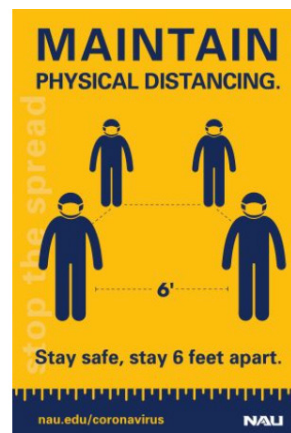
- We are implementing reduced occupancy levels following state guidelines for retail locations at 50% of maximum capacity. The Bookstore layout has been updated to support physical distance guidelines and signage will be placed throughout stores to streamline entry/exit/walkways throughout your visit.
- Face Coverings/Masks are required in all NAU buildings, including the bookstore. Customers should follow physical distancing guidelines and remain 6 feet apart while in the store.
- Hand sanitizer will be available near entrance(s) and registers, customer fitting rooms and public restrooms are closed.
- Merchandise returns, rental returns and buyback items are being held in quarantine before processing or returning items to the salesfloor.
- We offer contactless and limited-contact payment options. Credit, debit, PayPal, PayPal Credit, and Apple Pay (online) are available.

Get what you need – Classes Start August 12th:

- Order Online, Ship to location – Early ordering and shipping direct will help us keep physical distance in the stores during the very busy start of classes! It will also reduce your wait times, lines and congestion, while making sure you can get what you need. Additional details: [Be Prepared Link](#)
- Scholarship, Athletics, VA funds can all be used online at [NAU Store](#).
- Order online, Pickup In-store or Curbside Pickup Available – help spread in-store traffic throughout the start of class. Choose curbside and schedule to pick up in person and limit contact exposure.
- Purchase In-Store – Store hours can be found at [NAU Bookstore Hours](#)
- No Contact Rental Check-In & Buyback is always available online, Click Here for [Shipping Information](#).

Course Materials, Supplies, Technology and Merchandise

- Store Teams are in contact with departments and instructors for course materials, supplies & other required course items.
- Computers, technology and other needs to support learning in any learning environment. Students, faculty, staff and alumni are eligible for education discounts on Apple Technology, service for Mac, iPad and Accessories, trade-in or trade-up.
- Show your NAU pride and check out our Lumberjack gear!
- Face coverings, disposable gloves, sanitizer, sanitizing wipes and thermometer available for purchase.



COVID-19 Cleaning, Sanitation & Safety Practices:

- NAU Bookstore is following CDC guidelines to keep a safe and clean environment. Extra and frequent cleaning practices for high touch common areas such as point-of-sale, door handles/knobs, counters, cooler doors, phones, computer, keyboards and equipment, including credit card pin pads.
- Store team members are required to keep hands washed and clean when they report to work and frequently while working.
- Store teams are following CDC recommendations for daily self-screening prior to all scheduled shifts
- Personal Protective Equipment (PPE) is available for team members to ensure customer and team member safety, including gloves and face coverings.
- Hand sanitizer is available for use throughout the store
- Vendors are restricted to designated drop off locations or log in if entering the building. Controls are in place for incoming packages.

NAU Bookstore:

Located Next to the San Francisco Parking Garage, 1015 S. San Francisco St, Bldg 35, Flagstaff, AZ 86011

- Offering Clerk Service for in-store text sales when traffic dictates and structured traffic flow for customers.
- Shipping, In-store Pickup & Curbside Pickup options available, details available when placing order online, in order confirmation emails & directional signage in store.
- One-way traffic flow at the Beaver Street Entrance, signage will be posted with details.

These plans reflect current public and NAU guidance to aid stores in operating with team member and NAU community safety as the priority and may be changed and/or supplemented as new information becomes available.



Order online anytime at [NAUstore.com](https://naustore.com)



NAU Campus Store | (928) 523-4041 | [NAUstore.com](https://naustore.com)